

## Payment & Refund Policy

Effective Date: August 05, 2025

At Amega Prestige Health, we strive to make our mobile phlebotomy services simple, secure, and transparent. Please review the following payment and refund terms:

---

### 1. Payment Methods

Payment is due at the time of booking or service, unless other arrangements are made in writing.

We accept: Major credit/debit cards / Cash (when agreed in advance)

If applicable, insurance reimbursement is the responsibility of the client unless otherwise stated.

---

### 2. Deposits

A non-refundable deposit of \$50 may be required to secure your appointment.

Deposits will be applied toward the final balance of your service.

If you cancel without proper notice or fail to show, deposits will not be refunded.

---

### 3. Service Fees & Travel Charges

Standard service fees are due in full at the time of service.

Additional travel fees may apply for locations outside of our standard service area.

Any add-on services requested at the time of appointment will be billed accordingly.

---

### 4. Refund Policy

Refunds will not be issued for completed services.

Credits may be issued if:

A service was not performed due to our cancellation or delay.

A duplicate payment was made in error.

Lab testing fees are non-refundable once specimens are collected and submitted to the laboratory.

---

### 5. Cancellations & No-Shows

All cancellations and no-shows are subject to the Cancellation & No-Show Policy.

Fees charged due to late cancellation or no-show are non-refundable.

---

### 6. Disputes

Any payment disputes must be submitted in writing within 7 days of the service date.

Chargebacks filed without prior communication may result in suspension of future services.

---

### 7. Agreement

By booking services with Amega Prestige Health, you acknowledge and agree to this Payment & Refund Policy.