Privacy Policy

Effective Date: August 05, 2025

Amega Prestige Health ("we," "our," "us") is committed to protecting the privacy and confidentiality of your information. This Privacy Policy explains how we collect, use, and safeguard your information when you use our website, schedule services, or receive care.

1. Information We Collect

We may collect the following types of information:

Personal Identifiers: name, date of birth, phone number, email, and address.

Health Information (PHI): medical history, medications, allergies, and other details needed for safe specimen collection.

Payment Information: billing address, payment method (processed through secure third-party providers; we do not store credit card numbers).

Website Data: cookies, IP addresses, and usage patterns (for site performance and analytics).

2. How We Use Your Information

We use your information to:

Provide mobile phlebotomy and related services.

Communicate with you about appointments, results (if applicable), or updates.

Comply with medical, legal, and insurance requirements.

Improve our website, services, and client experience.

3. How We Share Your Information

We will never sell your personal or health information.

We may share information only with:

Laboratories: for processing and reporting test results.

Billing/Payment Processors: to securely process your transactions.

Healthcare Partners (if authorized by you): physicians, specialists, or insurers.

Legal or Regulatory Authorities: when required by law (e.g., public health reporting).

4. Your Rights

You have the right to:

Access, request, or receive a copy of your records.

Request corrections to inaccurate information.

Restrict or withdraw consent for certain uses of your data.

File a complaint if you believe your privacy rights have been violated.

5. Data Security

We use administrative, technical, and physical safeguards to protect your information. Electronic data is encrypted and stored securely. Access is restricted to authorized personnel only.

6. Website & Online Communications

Our website may use cookies or analytics tools. You may disable cookies in your browser. Email or text communications may not always be encrypted; sensitive health details will be shared only through secure channels when required.

7. Changes to This Policy

We may update this Privacy Policy from time to time. The "Effective Date" at the top indicates when the latest version was published.

8. Contact Us

If you have questions or concerns about this Privacy Policy, please contact: Amega Prestige Health 2875 S. Orange Ave Ste 500

Email:support@amegaprestigehealth.com

Phone: 689-254-4873

Orlando, Florida 32818